



www.entwoodlands.com  
James H. Liu, M.D., F.A.A.P.

## Lactation and Tongue Tie/Lip Tie Appointment Cancellation Policy

Our goal is to provide quality individualized medical care and lactation support in a timely manner. No-shows, late shows, and cancellations/reschedules inconvenience those individuals who need access to these services.

### **Cancellation/Reschedule of a Lactation or Tongue-Tie/Lip-Tie Appointment**

Appointments are in high demand, and your early cancellation/reschedule will allow another patient access to timely lactation support and medical care. In order to be respectful of the needs of other patients, please be courteous and call Dr. Liu's office promptly if you are unable to keep a scheduled appointment.

If it is necessary to reschedule or cancel your scheduled appointment, **we require that you call at least 2 business days/48 hours in advance**. If the call is not made prior to this deadline each non-compliant appointment will be subjected to the cancellation fee.

\*\*\*A **\$50.00 fee** will be charged for any appointments cancelled or rescheduled less than **2 business days/48 hours in advance**, including any no-show appointments.

I acknowledge and accept the cancellation policy related to Lactation and Frenotomy appointments.

\*Print Parent or Legal Guardian Full Name: \_\_\_\_\_

\*Parent or Legal Guardian Signature: \_\_\_\_\_ \*Date: \_\_\_\_\_